

**1301<sup>st</sup> PAF DENTAL DISPENSARY**

## Certificate of Compliance

<b>Frontline Services</b>	<b>Process Improvement</b>	<b>Action Taken to Improve the Process</b>	<b>Results/ Benefits</b>
Examination and Roentgenology	To conduct dental examination for diagnostic purposes and utilize radiographic examination for accurate evaluation and treatment planning as well as for records purposes. <ul style="list-style-type: none"><li>- Acquired UV Sterilizer, Computer Set, Intra-Oral Camera, Portable X-Ray, Badges and Lead Apron</li></ul>	Acquisition of these equipment can help the unit's mandate and to achieve the unit's flight plan breakthrough goal.	<ol style="list-style-type: none"><li>1. For documentation records of troops as well as for fast and accurate of x-ray results.</li><li>2. Badge is for additional protection of personnel from radiation.</li><li>3. To avoid cross-contamination of instruments to patients.</li><li>4. Intra-oral camera provides capturing the full image of patient's mouth.</li><li>5. Increase Patient Satisfaction.</li></ol>
Surgery	To provide all medical and surgical services on dento-oral deficiency. <ul style="list-style-type: none"><li>- Acquired UV Sterilizer, Sphygmomanometer.</li></ul>	Acquisition of these equipment can help the unit's mandate and to achieve the unit's flight plan breakthrough goal.	<ol style="list-style-type: none"><li>1. To avoid cross-contamination of instruments of patients.</li><li>2. To ensure patient's safety thru BP Monitoring.</li><li>3. Increase Patient Satisfaction.</li></ol>
Endodontic	To conduct treatment and management of dental pulp diseases and periapical tissue pathoses as a preventive measure to prevent the loss of natural dentition and maintain normal function. <ul style="list-style-type: none"><li>- Acquired Autoclave Sterilizer, Reciprocal machine.</li></ul>	Acquisition of these equipment can help the unit's mandate and to achieve the unit's flight plan breakthrough goal.	<ol style="list-style-type: none"><li>1. To avoid cross-contamination of instruments to patients.</li><li>2. Reciprocal Machine helps dentist for the tooth canal enlargement.</li><li>3. Increase Patient Satisfaction</li></ol>
Orthodontic	To correct tooth mal-alignment in relation to dento-cranial complex and deals with treatment of children and dynamic	Acquisition of these equipment can help the unit's mandate and to achieve the unit's flight	<ol style="list-style-type: none"><li>1. To avoid cross-crossing contamination of instruments to patients.</li><li>2. Increase Patient Satisfaction</li></ol>

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	individuals who undergo periodic changes in physical, mental and emotional growth. <ul style="list-style-type: none"><li>- Acquired Autoclave Sterilizer</li></ul>	plan breakthrough goal.	
Restoration	To conduct restorative dental treatments such as tooth permanent or amalgam fillings, composite, restorations, light cure treatments and fit and fissure sealant (a procedure for young patients). <ul style="list-style-type: none"><li>- Acquired Autoclave Sterilizer, (3) light cures.</li></ul>	Acquisition of these equipment can help the unit's mandate and to achieve the unit's flight plan breakthrough goal.	<ol style="list-style-type: none"><li>1. To avoid cross-contamination of instruments to patients.</li><li>2. For efficiency of treatment through curing with light.</li><li>3. Increase Patient Satisfaction.</li></ol>
Preventive	To perform preventive dentistry measures and procedures for the maintenance of healthy tissue such as gum treatments such as scaling, root planning, gingivectomy, oral prophylaxis, stomatitis, treatments and oral hygiene maintenance. <ul style="list-style-type: none"><li>- Acquired Stearn Sterilizer, UV Sterilizer, Scaler Machine, Prophyjet.</li></ul>	Acquisition of these equipment can help the unit's mandate and to achieve flight plan breakthrough goal.	<ol style="list-style-type: none"><li>1. To avoid cross-contamination of instruments to patients.</li><li>2. UV Sterilizer maintains the longevity period of sterilized instruments and to avoid cross-contamination.</li><li>3. Scaler Machine, the water lavage that deplaques and washes away debris in periodontal pocket with efficiency and effectivity.</li><li>4. Increase Patient Satisfaction.</li></ol>
Prosthodontic	To construct/fabricate dental prothesisi/denture (complete and partial) and "bridge" (removal and fixed) to the natural teeth for full restoration of the tooth's lost function. <ul style="list-style-type: none"><li>- Acquired Autoclave, Lathe Machine (High Speed).</li></ul>	Acquisition of these equipment can help the unit's mandate and to achieve the unit's flight plan breakthrough goal.	<ol style="list-style-type: none"><li>1. To avoid cross-contamination of instruments to patients.</li><li>2. Lathe Machine (High Speed) for efficient denture polishing and productive way for die casting dies.</li><li>3. Increase Patient Satisfaction.</li></ol>

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Customer Service	Ensure a tabulated monthly report for the audit.	Designate personnel to make tabulated PSSF Result.	<div>1. To improve customer relations, through solicitation of suggestions and comments from services user.</div> <div>2. To determine the reasons for the complaint and acts to correct the inadequacy or inefficiency, and takes measures to prevent it from ever occurring again.</div>
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